



# HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South  
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

## WELCOME

Newsletter - February 2020

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [ocrecorder.com](http://ocrecorder.com) for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen  
County Clerk-Recorder

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## Mark Your Calendars:

March 7, 2020 - Passport Day



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

# NEWS



## CLERK-RECORDER TO HOST 4<sup>th</sup> ANNUAL PASSPORT DAY AT THE OLD COUNTY COURTHOUSE IN SANTA ANA

Clerk-Recorder Hugh Nguyen invites the public to take advantage of Passport Day in Santa Ana to get their passports now and avoid last minute travel delays. For the fourth year in a row, Clerk-Recorder Hugh Nguyen will be hosting this special day at the Old County Courthouse in Santa Ana. Only applications for new passports will be accepted. This year's opening will be held on Saturday, March 7, 2020 from 9 am to 3 pm.

Only passport services and birth certificates will be available on this day. These annual special openings make the passport process easier for parents, as both parents must be present to obtain passports for children younger than 16 years of age. Passport Day is also geared towards individuals who can't make it to our offices during normal operating hours due to work, school or other time constraints.

***"I encourage the public to take advantage of these special openings in order to avoid any delays in their travel plans," Clerk-Recorder Hugh Nguyen said. "With Spring Break on the horizon, we are here to help make the process easier for everyone and look forward to helping busy individuals and families during this year's Passport Day."***

Appointments for passport applications are recommended, but not necessary, due to an anticipated increase in demand for services. Walk-ins are welcome. You can make an appointment by calling (714) 834-3136 between the hours of 9 a.m. to 4 p.m. To save time, you can complete or obtain a passport application (Form DS-11) in advance online at: <https://eforms.state.gov/Forms/ds11.pdf>.

Passports for those age 16 and older cost \$145, made in two separate payments: a check or money order for \$110 made payable to the U.S. Department of State and a separate processing fee of \$35 paid with cash, a credit/debit card or a check or money order payable to the Orange County Clerk-Recorder Department. For those under age 16, the cost is \$115 made in two separate payments: a check or money order for \$80.00 made payable to the U.S. Department of State and a separate processing fee of \$35 paid with cash, a credit/debit card or a check or money order payable to the Orange County Clerk-Recorder Department. As an added convenience, passport photos will be available on the spot for \$10.

For more detailed information on this upcoming Passport Day, please visit us at [OCRecorder.com](http://OCRecorder.com) or to make an appointment call (714) 834-3136 between 9 a.m. to 4p.m.

**OCRECORDER.COM**

# COMMUNITY OUTREACH

## During the month of February:



I joined the Board of Supervisors for the Employee Wellness Center ribbon cutting in the County Administration South building. I would like to congratulate the Board on their achievement and thank them for their vision towards the future and well being of all county employees. I am excited for the wellness center and look forward to employees taking advantage of this valuable resource.



Congratulations to American First Credit Union on their ribbon cutting in the city of Fullerton. I had staff join the festivities to welcome them to the local business community and wish them great success while offering banking solutions to individuals and small businesses throughout Orange County.



I would like to congratulate Bistro Provincia on their ribbon cutting in the city of Dana Point. I had staff attend the ribbon cutting to wish them great success while serving delicious meals to the local community while providing a family-friendly atmosphere.

# COMMUNITY OUTREACH

## During the month of February:



I offered extended Valentine's Day hours during which 194 couples got married, and 258 marriage licenses were issued throughout our offices. It was a very busy day and I would like to thank all my staff for their hard work. Thank you to Wild Wing and Snoopy for joining us on this romantic day. I also want to thank Chairwoman Steel, Supervisor Wagner, and Supervisor Chaffee for joining me in performing marriage ceremonies.



I appeared on AVA TV 57.7 and took calls from the public to update them about our Lunar New Year activities, Extended Valentine's Day, Leap Year, our One-Year Anniversary in Anaheim, our upcoming March 7 Passport Day and other important events.



I would like to congratulate Krave Kobe Burger Grill on their ribbon cutting event in the city of Lake Forest. I had my staff attend the event and present them with a certificate of recognition to mark the occasion. I wish them great success for many years to come!

# COMMUNITY OUTREACH

**During the month of February:**



Congratulations to Chi Energized Acupuncture & Wellness Center on their ribbon cutting in the city of Placentia. I had my staff join the Yorba Linda Chamber of Commerce to present the owners with a certificate of recognition and to wish their new establishment great success.



I visited La Quinta High School and had the opportunity to speak to students during their career day. I was able to talk about my journey to America and the services that my office provides to the approximately 3.2 million residents living in the County of Orange. I wished the students the very best in their future endeavors and advised them to continue to dream big, work hard and to never give up.



Our Leap Day 2020 Special Saturday Opening was a great success! 197 marriage licenses were issued, 147 ceremonies were performed, and 43 passport applications were accepted.

I want to thank my staff for volunteering to work on Leap Day and for doing such a great job.

# AWARDS AND RECOGNITIONS



## Orange County Clerk-Recorder *Employee of the Month*



**Congratulations!**  
*Pauline Nguyen*

**Dedicated to Providing Excellent Customer Service**

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Pauline Nguyen as Employee of the Month for February.

Pauline completes her duties diligently and efficiently, and shows exceptional performance in all areas of her responsibility. The positive and enthusiastic demeanor that she carries reflects favorably on our department and serves as a great example for her co-workers to follow. She is pleasant to work with and maintains a professional bearing even during stressful and difficult situations. One of Pauline's most noteworthy achievements is her management of the Westminster satellite unit inside the County Community Service Center. It is a challenging assignment as the person assigned to that unit works alone and must be an expert in their field. Pauline has taken on this duty with great success and little supervision. She is reliable and rarely misses work; an essential quality for the Westminster satellite unit.

Pauline's time management skills and well-developed work ethic not only aid in her personal success, but contributes to the success of our department as a whole. Her solid work ethic, reliability, and consistency are what make Pauline a valued member of the Clerk-Recorder Department.

Please join me in congratulating Pauline on her achievement!

**OCRECORDER.COM**


# CUSTOMERS ARE SAYING...


In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

Clerk-Recorder Hugh Nguyen would like to thank staff from the department's South County branch office in Laguna Hills for offering great and friendly customer service to Yelp user SB from Aliso Viejo below. We strive to go above and beyond what customers expect to ensure they leave satisfied and have a great experience when dealing with a government agency. We are here to serve!

**S B.**


**Aliso Viejo, CA**

 1 friend

 26 reviews

 60 photos

 2/28/2020

 1 check-in

I went to get a copy of a document and was in and out in about 15 min. I was greeted cheerfully by an employee as I entered. I was directed to the computers first to get my copy. I then returned to a line and called up when it was my turn. The 2nd clerk was also helpful and cheerful as he accessed my document and issued it to me.

They open at 9am so there was only about a dozen people there at 910.

Thank you.

# FEBRUARY IN O.C. HISTORY



On February 22, 1942, the Wagon Train Show opened at Knott's Berry Farm. It was a panoramic painting, augmented with foreground props, music, narration, and dynamic lighting to tell the story of Walter Knott's ancestors' trek to California by covered wagon

- February 12, 1895** Talega Post Office was established near San Juan Hot Springs and today's Caspers Wilderness Park. It was discontinued the following year. Some twenty years later an unrelated canyon on the southern County border was also named Talega. The canyon, not the post office, was the source of the name of the community of Talega.
- February 17, 1909** The town of Huntington Beach became an incorporated city. The first mayor was Ed Manning, whose descendants are still active in community affairs today.
- February 13, 1960** Olympic diver Kelly McCormick was born in Anaheim. She went on to win a silver medal in 1984 and a bronze medal in 1988.
- February 21, 2007** The final episode of the teen soap opera "The OC," set (but not filmed) in Newport Beach, appeared on the Fox television network. Later, a failed attempt was made to rename John Wayne Airport for the series.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

**OCArchives.com**



# OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this shot of a monolith overseeing the town of Peña de San Bernal in Queretaro, Mexico.

Visit our webpage at: [OCRecorder.com](http://OCRecorder.com)

Follow us on social media

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For more about the Orange County Archives visit:

[OCArchives.com](http://OCArchives.com)

