

WELCOME

Newsletter - August 2018

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen County Clerk-Recorder

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Mark Your Calendars:

September 22, 2018 - Special Saturday Opening October 8, 2018 - Columbus Day (office closed)

OC Weddings Mobile App

Don't forget to download the OC Weddings app.



OCRecorder.com

NEWS



Staff at our North office ready to serve the public during our special Saturday opening.

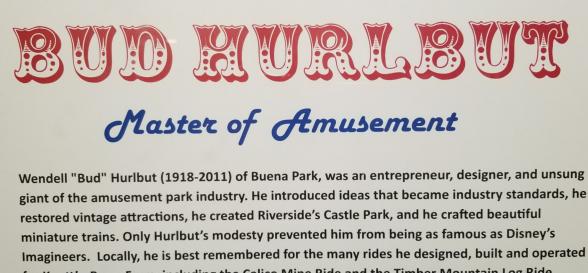
SATURDAY HOURS PLANNED FOR SEPTEMBER 22

The Clerk-Recorder Department will once again open its doors to the public on September 22, 2018 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

NEWS



for Knott's Berry Farm, including the Calico Mine Ride and the Timber Mountain Log Ride. Such attractions were foundational to the engineering, business operation, and artistic design of the modern theme park.

Bud Hurlbut: Master of Amusement exhibit now on display!

ORANGE COUNTY ARCHIVES ANNOUNES NEW EXHIBIT AT OLD COUNTY COURTHOUSE

The Orange County Archives' new exhibit, "Bud Hurlbut: Master of Amusement" is now open in the first floor lobby of the Old Orange County Courthouse and continues inside the Archive's office in room 108. It will be on display until the end of the year. Photos, drawings, models and artifacts help tell the story of Hurlbut's colorful career and mark what would have been his centennial year. The Hurlbut Collection is just one of countless collections held by the Archives detailing the history of Orange County. This particular collection includes Hurlbut's diaries, home movies, photos, business records, and much more. The exhibit will be open to the public from 8:00 a.m. to 4:30 p.m., Monday through Friday (except on holidays) at the Old Courthouse at 211 W. Santa Ana Blvd, in Santa Ana, California.

OCArchives.com

During the month of August:



My team was present at the grand opening/ribbon cutting ceremony for Smile Design Advance Dentistry in the city of Brea. A certificate of recognition was presented to them, we wished them the best of luck.



I was invited to attend the grand opening of the 12th 7 Leaves Cafe in the city of Westminster. I presented them with a certificate of recognition and wished them the best.



My team was invited to attend the 30 year anniversary of the Association of the Vietnamese Language and Culture School of Southern California (TAVIET-LCS). A certificate of recognition was presented to them and wished them continued success.

During the month of August:



My team and I went on KVLA TV 57.8 Live TV show and answered calls from the public, talked about public concerns and our special Saturday opening which fell on 8.8.18. We invited all couples to come and tie the knot on this unique and special date.



My team was present at the ribbon cutting of Verizon Wireless in the city of Santa Ana. A certificate of recognition was presented to them to mark the occasion.



It was a pleasure to serve and provide our Passport services to the Los Angeles Angels' staff at Angel Stadium. I would like to thank my staff for helping me make our services easier and more accessible to the community.

During the month of August:



My team was invited by America's SBDC - Emprendedor@s program to educate new business owners on the process of filing a Fictitious Business Name Statement. It was a great turnout ! My team had a great time and appreciated the opportunity.



My staff was present at the 28th grand opening/ribbon cutting ceremony for The Pizza Press in the city of Irvine. A certificate of recognition was presented to them and we wished them best.



It was a pleasure to attend and celebrate the "topping out" of our future home, Building 16, with the final beam placed on the building. This building will serve as a one-stop shop for the public looking for services offered by agencies such as OC Clerk-Recorder, OC Public Works, OC Waste & Recycling, Treasurer-Tax Collector and OC Auditor-Controller.

During the month of August:



My team was present at the grand opening/ribbon cutting ceremony for Tokyo Central in the city of Yorba Linda. A certificate of recognition was presented to them to mark the occasion.



My staff presented six certificates of recognition to six scout member for achieving Eagle Scout and Girl Scout Gold Award. Congratulations to the scouts on earning their highest award and ranking.



My staff attended the Bridal World Expo inside the Sheraton Park Hotel at the Anaheim Resort. My department hosted a booth informing the public about all the services offered at our offices.

During the month of August:



My team was at the ribbon cutting for Protein House in the City of Brea. A certificate of recognition was presented to mark the occasion. We wish them the best!!



My team was invited by America's SBDC to educate new business owners on the process of filing a new Fictitious Business Name Statement. It was a great turnout and we appreciate the opportunity to help the business community.



My team was present at the grand opening/ribbon cutting ceremony for Santa Ana Work Center and presented them with a certificate of recognition. We wish them the best in serving the community.

AWARDS AND RECOGNITIONS



Katie Nguyen

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

I'm happy to announce Katie Nguyen as Employee of the Month for August.

In the short period of time that Katie has been with us, she has learned every aspect of her job responsibilities. From day one, she has worked hard to find the right answer to any question she comes across. She is a hard-working and focused individual who is attentive to her daily work assignments and is incredibly organized and precise in her work habits. Not to mention, she has excellent attendance. Katie has been assisting the Finance Unit twice a week by testing a new version of Vital Docs. The Finance Unit has agreed that Katie is of great help and they admire her focus and attention to detail during testing.

Katie is always enthused about her daily duties even if they change last minute. Her work is always impeccable and is of the high quality and standards expected by our customers. In addition, Katie enjoys volunteering for our special Saturday openings and does not hesitate to take on any special projects that her supervisors assign her to. She consistently delivers high quality work, maintains a positive and constructive relationships with her co-workers and supervisors.

Please join me in congratulating Katie on her achievement!

CUSTOMERS ARE SAYING...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received this comment card from a customer who visited our Central office in Santa Ana. We would like to thank Tanairi for providing this customer with great customer service!

Tanairi	Central - Room 106	
1. Please rate our ser Outstandir	rvice in the following areas. ng Good Average Fair Poor	
Promptness		
Courtesy		
Efficiency		
Information		
 2. How would you rate our overall service? (Please circle your selection) Outstanding Good Average Fair Poor 3. Date of your visit: <u>8-15-2018</u> 4. Reason for your visit? 		
Process Server Lic.		
5. How long did you wait in line? _/ minutes		
6. Do you have any suggestions to improve our services? No you Guys Rock Very Umppy with your		
very happy with your Services.		

AUGUST IN O.C. HISTORY



Artist John Hinchman organized Laguna Beach's first Festival of the Arts, which was held on El Paseo St. on Aug. 13, 1932. The image shown here is the cover of the 1975 Festival. This event is still held every summer.

Aug. 5, 1905	The Pacific Electric Railroad opened its line from Huntington Beach to Newport Beach.
Aug. 7, 1967	Angels pitcher Jason Grimsley was born in Cleveland, Texas.
Aug. 16, 1971	The Mall of Orange (now called The Village at Orange) opened. The opening date was selected by a psychic as especially propitious.
Aug. 20, 1892	An angry mob broke accused murderer Francisco Torres out of jail and hanged him at the corner of 4th St. and Sycamore St. in Santa Ana. This incident lead directly to the building of the first significant County building: a secure jail.

Historical facts and photos provided by Assistant Archivist Chris Jepsen. Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this beautiful shot of the New York coastline during a recent trip.

Visit our webpage at: OCRecorder.com

For more about the Orange County Archives visit: OCArchives.com Follow us on social media @ocrecorder

