



HUGH NGUYEN

Orange County Clerk-Recorder

12 Civic Center Plaza, Room 101, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - July 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Mark Your Calendars:

August 17 - Special Saturday Opening

September 2 - Labor Day (office closed)

September 21 - Special Saturday Opening

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).



Even the cars were decked out during last month's special Saturday opening at our Old County Courthouse in Santa Ana.

SATURDAY HOURS PLANNED FOR AUGUST 17

The Clerk-Recorder Department will once again open its doors to the public on August 17, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills, as well as the Old County Courthouse in Santa Ana, will be open from 10 AM to 3 PM.

Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

The Orange County Archives will also be open from 10 AM to 3 PM. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

COMMUNITY OUTREACH

During the month of July:



Congratulations to Fullerton Ballroom on their ribbon cutting. I had my team join them and present them with a certificate of recognition to mark the occasion. I wish them great success.



I had the pleasure of officiating a marriage for Mr. and Mrs. Sim. Congratulations to the newlyweds. I wish them great success in their marriage.



Congratulations to the Aspire Pain Medical Center on their ribbon cutting in the City of Huntington Beach. I sent my staff to join them for the occasion and wish them the best.

COMMUNITY OUTREACH

During the month of July:



I made an appearance on AVA TV - Channel 57 to take calls from viewers who had questions regarding services our offices provide. Thank you for all your calls and questions.



I sent my team to the grand opening of Big Wok Mongolian BBQ in the city of Lake Forest. Congratulations to them and may business be great!!

AWARDS AND RECOGNITIONS



CLAUDIA FRANCO

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It gives me great pleasure to announce Claudia Franco as Employee of the Month for July.

Claudia is very organized and precise in her quality of work. She works well with her co-workers and demonstrates great teamwork. From day one, Claudia has worked hard to find the correct answer to any question she has been asked by customers. She is professional and courteous with customers and constantly goes the extra mile to help each and every customer that she serves.

Claudia makes excellent use of her work time and completes additional tasks assigned to her. She consistently volunteers to work during our special Saturday openings and provides quality work on a daily basis. She is highly motivated and carries on with an enthusiastic can-do attitude. Her great attendance and qualities serve as a model example to her co-workers.

Please join me in congratulating Claudia on her achievement!

OCRECORDER.COM

AWARDS AND RECOGNITIONS



I would like to recognize and congratulate Najeeb Siddiqui for his 30 years of service to the residents and the County of Orange.

I appreciate all your hard work and dedication to serving the public. Please join me in congratulating Najeeb on reaching this milestone in his career.



Our Department had a great Hawaiian Luau event for Staff Appreciation Day during the month of July. I have amazing staff who go above and beyond every day to make sure we remain the best Clerk-Recorder Department in the state! Great job everyone and thank you!

CUSTOMERS ARE SAYING...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from customers who visited our North County branch office in Anaheim. We would like to thank all of our North County staff for delivering great service to this customer. Great job!!

North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 6-14-19

4. Reason for your visit?
Marriage

5. How long did you wait in line? 1 minutes

6. Do you have any suggestions to improve our services?
Everyone in this office were excellent.

JULY IN O.C. HISTORY



Orange County's recorded history began on July 22, 1769 with the arrival of Gaspar de Portola's exploratory expedition at our southern border. Friars baptized two native children that day in Christianitos Canyon – the first baptism in California.

- July 1, 1943** Tech. Sgt. William Durkin, of MCAS El Toro, rescued tycoon inventor and aviator Howard Hughes from the wreckage of an experimental plane south of Santa Ana.
- July 4, 1904** The first Pacific Electric Railway "Red Car" arrived in Orange County with the opening of the Huntington Beach line. A big Independence Day parade welcomed the Red Cars – a Huntington Beach tradition that continues today.
- July 19, 1990** Presidents Bush, Reagan, Ford and Nixon attended the dedication of the Richard Nixon Library and Birthplace in Yorba Linda, which opened to the public the following day.
- July 24, 1956** Cypress was incorporated under the name Dairy City.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo Credit: Courtesy of The Irvine Company

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo while out and and about in Irvine.

Visit our webpage at: OCRecorder.com

Follow us on social media

@ocrecorder

For more about the Orange County Archives visit:

OCArchives.com

